

Terms & Conditions

Studio Policies & Terms

Before we create something timeless together, there are a few things worth knowing. These policies exist to protect both you and the creative process — keeping our expectations clear so the work can be its very best. Confirming a booking means you have read and accepted the terms below.

01 Booking & Deposit

A booking is confirmed once a 70% booking fee has been received. This fee is non-refundable — it reserves your date, holds our calendar, and allows production to begin. The remaining balance is due before final delivery, unless otherwise agreed in writing.

02 Express Service

When you need work delivered sooner, our Express Service offers next-day turnaround, subject to availability. Because express projects move to the front of our production queue, they require 100% payment upfront before the session or editing begins.

03 Rescheduling

If you need to move your date, please let us know as early as possible. Approved reschedules are subject to studio availability, and we will always do our best to find a time that works for you.

04 Cancellations

Booking fees are non-refundable. In certain circumstances, however, we may be able to transfer your booking to a future date rather than cancel it outright — simply reach out and we will talk it through.

05 Transportation

For sessions beyond the studio, transportation is generally the client's responsibility. Where a project calls for travel, arrangements will be discussed and agreed upon before the shoot, so there are no surprises on the day.

06 Creative Direction

You bring the vision; we bring the craft. Nuel.v Studios retains creative discretion over lighting, posing, composition, editing, and overall presentation — always in service of the result we have envisioned together.

07 Turnaround

Standard delivery timelines are shared before production begins. Timelines start once the shoot is complete and all required client materials and payments have been received.

08 Image Delivery

Final images are delivered digitally through a secure online gallery, or another method agreed in advance. RAW files are not included unless specifically licensed.

09 Copyright & Usage

Nuel.v Studios retains copyright of all photographs unless ownership is transferred by written agreement. Your booking covers the usage we have agreed on; commercial use beyond that scope may require additional licensing.

10 Client Conduct

Every session depends on a respectful working environment. Abuse, harassment, or unsafe conditions may result in the immediate termination of the session without refund. The professionalism we offer is the courtesy we ask for in return.

11 Force Majeure

Some circumstances fall beyond anyone's control. Nuel.v Studios is not liable for delays or cancellations caused by events outside our reasonable control, including severe weather, illness, accidents, or government restrictions. When this happens, we will work with you to reschedule.

12 Privacy

Your information and private galleries are handled in strict confidence. They will never be shared without your permission, unless we are legally required to do so.

Great work begins with great understanding.

Now that you've read the terms, let's make something unforgettable.